



06-19-12P12:03 RCVD

**1681 Kennedy Causeway
North Bay Village, Fl. 33141**

877.435.2227 – Toll-free

June 15, 2012

Re: Atlantic Broadband System Upgrade – July 2012 to September 2012

Dear Business Owner/Manager:

At Atlantic Broadband, our highest priority is our commitment to providing the best service to our customers. Over the next four months Atlantic Broadband will be performing a cable network infrastructure upgrade that will not only enhance service reliability and quality for our High-Speed Internet, Phone and Video customers, but also provide the flexibility to add more programming in the future.

This upgrade project is scheduled to begin the week of July 16th and is expected to be finalized by mid-September 2012. During this time we will make every effort to keep disruptions to a minimum, but some of our customers may experience a brief temporary interruption of service on the day their area is upgraded.

Your business is our priority and we understand that few things are as important as your business communication tools. During the upgrade process your account executive will keep you informed in advance of any possible interruptions to your Atlantic Broadband services.

We will be making every effort to finish this project within the scheduled timeframe and are looking forward to the exciting enhancements to our services that this project will enable.

Please feel free to call 877-435-2227 if you have any additional questions or concerns.

Sincerely,
Atlantic Broadband Business Services